

Covid-19 Guidelines



CT Tours – General Guidelines for Covid-19 Secure Tours.

Tours will gradually return throughout the summer, with CT Tours retaining the right to review this frequently and amend these guidelines in accordance with scientific and governmental advice.

During the pandemic, the only tour available will be 'The Canterbury Classic', an in depth experience of life in Canterbury from the ancient Celts to the present day.

Conditions for Tours – Visitors

Tours are limited to a group of no more than 5 visitors from a single household / [support bubble](#), who are based in either private or Covid Secure tourist accommodation.

Visitors on the tour are strongly encouraged to wear face coverings, but this is not a mandatory requirement. Visitors are also strongly encouraged to bring their own supply of hand sanitiser. Hand sanitising stations are available in the main car parks, but the supply of hand sanitiser can run out at any time.

If any visitor on the tour has had Covid-19 symptoms within 14 days prior to the tour, please inform CT Tours and potentially postpone a booked tour. [You should then get a test to check if you have coronavirus](#) as soon as possible. If any visitor on the tour develops Covid-19 symptoms in the 14 days after a tour, [get a test to check if you have coronavirus](#) as soon as possible and inform CT Tours.

Conditions for Tours – The Guide

The guide will wear a face covering at all times during the tour and have hand sanitiser for the guides own use.

The guide will ensure that they are 2 metres apart from the group where possible, but 1 metre+ in distance from them at all times in line with current guidelines.

If the guide develops symptoms of Covid-19, you will be contacted to postpone, re-arrange or refund confirmed tours until such time as tours can resume. Recent groups will be notified.

How to Book.

Tours can be booked either on the [CT Tours website](#) or on [TripAdvisor](#).

CT Tours Website

Visitors who book on the CT Tours website will receive a digital invoice with instructions on how to pay, where to meet the guide and a copy of these guidelines. Payment will be by bank transfer. Only if no-one in the single household / [support bubble](#) has access to online banking will card payment be accepted (all payment is due before the start of the tour).

TripAdvisor

For any other date or time, please ask and we will try to accommodate! All tours are subject to availability.

For further advice, please visit:

[UK Government - Coronavirus](#)

[NHS Coronavirus Information](#)

[NHS Testing and Tracing](#)

[Visit Britain – Coronavirus Information](#)

[Canterbury City Council – Coronavirus Information](#)

COVID-19 RISK ASSESSMENT – CT TOURS

Hazard	Who may be affected?	Steps taken to mitigate risk.
<p>Spread of Covid-19 (Coronavirus)</p>	<p>Guide. Visitors. Passer's by who come into close contact with a tour.</p>	<p>Guide is familiar with the Covid-19 Guidance for Tour Guiding published by the Institute of Tourist Guiding (ITG), on top of general advice given by the UK government and will comply with this guidance at all times.</p> <p><u>Hand Washing</u></p> <ul style="list-style-type: none"> • Guide will thoroughly wash hands before leaving to meet visitors. • If meeting in a location with lavatories available, wash hands and encourage visitors to wash their hands before setting off. • Guide can identify locations along route where hand washing is possible. • Guide will definitely carry alcohol-based hand sanitizer and encourage visitors to bring their own for use after touching things during the tour. <p><u>Cleaning</u></p> <p>Guide will carry anti-bacterial wipes to clean any surfaces which are touched regularly – door handles etc.</p> <p><u>Social Distancing</u></p> <ul style="list-style-type: none"> • Guide will move slowly to enable the group to maintain the one metre+ gap recommended by Public Health England. • Tours will try to avoid busier times when there will be larger numbers of people. • Identification of places on a tour where the available space makes social distancing difficult have been considered and how to manage a group through such spaces will be communicated to visitors. <p><u>Face Coverings</u></p> <p>Wearing a face covering can reduce the spread of potentially virus-containing droplets. The guide will wear a mask on all tours, with visitors encouraged to do so as well.</p>